

# REECE ARMSTRONG

Technical Analyst  
Cambridge Support

## **WHY DID YOU DO AN APPRENTICESHIP?**

I chose to do an apprenticeship because I prefer a hands-on learning approach rather than a traditional classroom setting. An apprenticeship enables me to gain real-world experience while also developing key skills such as troubleshooting, communication and teamwork.

## **WHAT LEVEL OF APPRENTICESHIP ARE YOU STUDYING?**

I am currently studying a Level 3 Information Communications Technician apprenticeship with Firebrand Training.

## **HOW HAS STUDYING AN APPRENTICESHIP PREPARED YOU FOR THE WORLD OF WORK?**

My apprenticeship has given me first-hand experience working in IT. It has helped me develop technical skills and improve my ability to troubleshoot issues effectively. I've also gained confidence in handling responsibilities and working as part of a team within the workplace.

## **ARE YOU ENJOYING YOUR APPRENTICESHIP?**

Yes, I really enjoy my apprenticeship. I like the balance of learning and practical work as I am constantly developing different skills both on and off the job. The opportunity to experience real IT issues whilst gaining knowledge from experienced professionals has been extremely rewarding.

## **HOW WAS THE PROCESS OF APPLYING FOR THE APPRENTICESHIP?**

spent time researching many different opportunities across multiple industries but felt this one would be the best fit for me. The journey from initial contact to joining the team at Cambridge Support has been incredibly valuable!